

NEUC Student's Manual

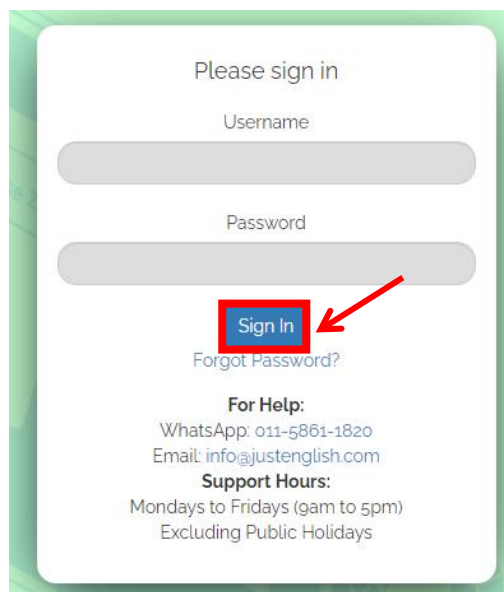
Introduction

All NEUC students must undergo MOA-approved English courses during their studies, which will be conducted either online or in classes on campus, or a combination of both. Please follow the instructions in this simple manual to ensure that you are able to attend online classes to complete the required course.

- A **working PC** or **Laptop** with a **webcam**, **working headset**, and **microphone**
- **Browser:** the latest version of Chrome (recommended)
- **Internet Connection:** A download and upload speed of **at least 5Mbps** is strongly recommended. To check if you meet the minimum Internet speed requirement, please do a quick speed test at: <https://www.speedtest.net/>

1. First, go to <https://newera.justenglish.com/>.

2. Enter your username and password.



Please sign in

Username

Password

Sign In

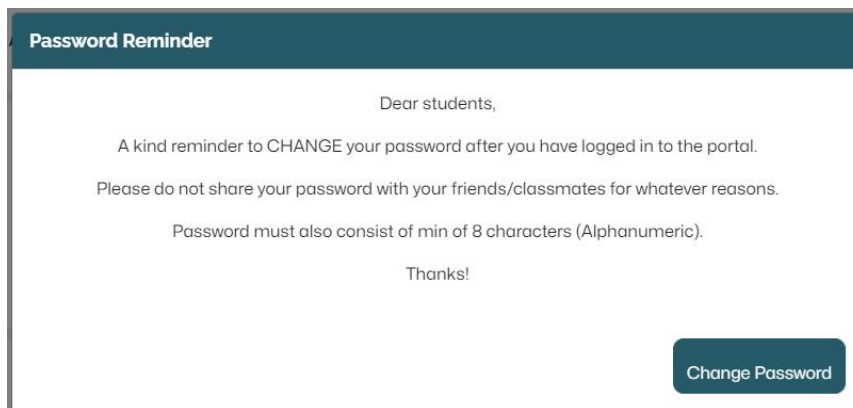
[Forgot Password?](#)

For Help:
WhatsApp: 011-5861-1820
Email: info@justenglish.com

Support Hours:
Mondays to Fridays (9am to 5pm)
Excluding Public Holidays

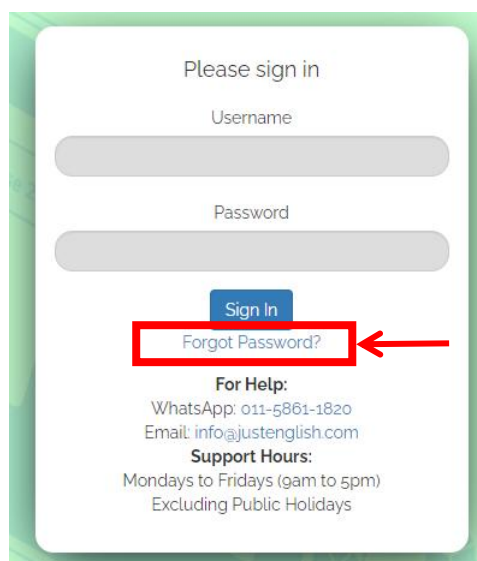
Then click the **"Sign In"** button. When you try to log in for the first time, your username is "ne+[your STUDENT ID]" e.g. **"ne2025001"** and the password is just your ID: password = **"2025001"**.

3. Once you log in, you will have to change your password for security purposes.



Once you have changed your password, you need log in again using your new password.

4. If you forgot your password, click on **Forgot Password?** at the main login page.



5. Then, key in your username or New Era email address.

Password Recovery

Please enter your username or email address.
You will receive a link to create a new password via email.



Submit

6. Check your email to reset your password. After reset, login using your new password.

Password Recovery





Check your e-mail for the confirmation link.

7. You will then be directed to the SunagoLearn platform. Click on the **Community** tab to view your class name.

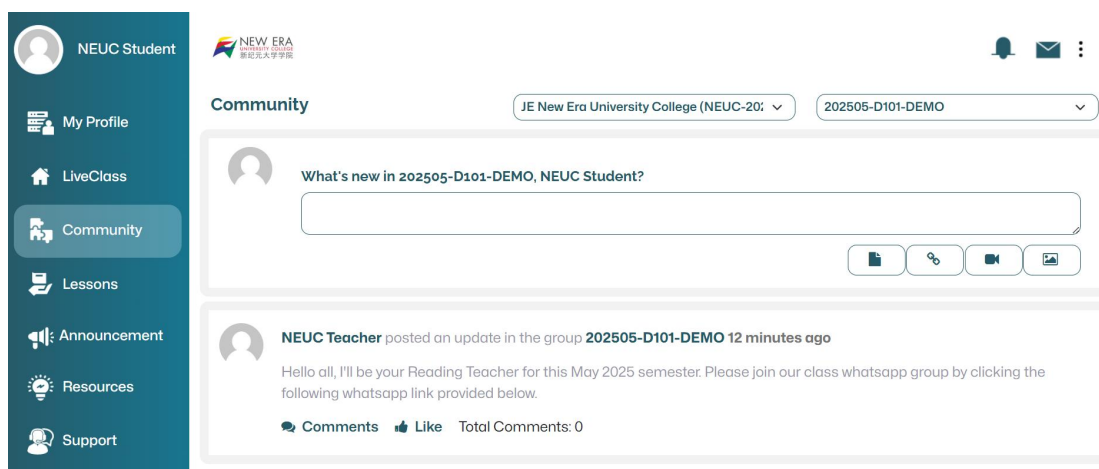
NEUC Student  

Community JE New Era University College (NEUC-20: ▾) 202505-D101-DEMO ▾

What's new in 202505-D101-DEMO, NEUC Student?

8. In the Community page, your teacher or online coach will write a post, or attach a link, document, video or picture and post them for discussion. Your teacher and fellow classmates will be able to read your post and respond to them by liking or replying to the post, just like in Facebook. The sample below shows a teacher posting a short note:



The screenshot shows the NEUC Student Community interface. On the left is a dark teal sidebar with navigation options: My Profile, LiveClass, Community (highlighted), Lessons, Announcement, Resources, and Support. The main content area is titled 'Community' and shows two dropdown menus for 'JE New Era University College (NEUC-20)' and '202505-D101-DEMO'. Below these is a post creation box with a text input field and icons for attaching files, links, videos, and images. The first post is a question: 'What's new in 202505-D101-DEMO, NEUC Student?'. The second post is from a 'NEUC Teacher' posted 12 minutes ago, announcing a new Reading Teacher for the May 2025 semester and providing a WhatsApp link. Below the post are buttons for 'Comments' and 'Like', and it shows 'Total Comments: 0'.